

## Behavioral Health Planning Council Town Hall September 18, 2017 HOPE, Inc. 1200 N. Country Club Road Tucson, AZ 85716

• Welcome-Dan Hailey Chairman

- Introductions
- Purpose of Behavioral Health Planning Council
- Open the meeting to discussion:
- Presentation from Susan Junck
  - o Grievance and Appeals
  - Filing complaints
  - o Difference and Importance
- Dan closing comments

Please Use: 1-877-820-7831

Host Code: 1348749# Guest Code: 679145#